



HID® FARGO® HDP®ii Printer Firmware

Release Notes

Firmware Version: 5.8.4
PLT-04241, A.3
October 2020

Powering
Trusted Identities

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What's new

Date	Description	Revision
October 2020	Release Notes for firmware version 5.8.4.	A.3

A complete list of revisions is available in [Revision history](#).

1 Scope

This document provides information on HID FARGO® HDP®ii Printer Firmware version 5.8.4. Included are product features, enhancements, and resolved issues since the previous release.

Note: The reference numbers associated with these features, issues, and fixes are from internal HID Global tracking systems.

2 New features and enhancements

- To make it easier to use the long alcohol cleaning card with the mag encoder the printer has been modified to automatically rotate the flipper table to the correct angle for inserting the cleaning card. Previously, you had to manually rotate the flipper table and guess at the appropriate angle to feed the cleaning card down into the encoder module. With the 5.8.4 firmware, if the top cover to the reject bin is open and the front cover to the ribbon and film cartridges is closed, the flipper table will rotate to the correct angle. The card can then be inserted carefully into the flipper table and the display buttons can be used to advance or retract the cleaning card.

Note: The cleaning card must be fully inserted into magnetic encoder while advancing with the buttons, as shown.



The card should be inserted with the motor advancing for at least one minute so that the roller is fully cleaned by the card.

- As most financial cards do not support encoding on track 3, the built-in self-test job for magnetic encoding has been modified to encode only on tracks 1 and 2. Previously, if track 3 was not encoded properly a mag verify error could occur. This should no longer happen since only tracks 1 and 2 will be verified. Full 3 track testing is still available within the FARGO Workbench application (available to download from <https://www.hidglobal.com/workbench>).

3 Resolved issues

- Resolved an issue where cards could jam if the mag encoder roller was worn or dirty. The printer will now stop the card before it reaches the mechanical end stop of the magnetic encoder. The magnetic encoding speed has been reduced to ensure the card is controlled properly during this process. (TTP-12266)

4 Known issues

- Performing firmware upgrades using FARGO Workbench on Windows 10 when not running as an administrator may result in errors. (SISCP-605)
- If the cover is opened when the printer is in the **Paused** state, the printer may not resume printing correctly. (SICPI-606)

Revision history

Date	Description	Revision
October 2020	Release Notes for firmware version 5.8.4.	A.3
April 2020	Release Notes for firmware version 5.8.1.	A.2
July 2019	Release Notes for firmware version 5.8.0.	A.1
April 2019	Release Notes for firmware version 5.7.2.	A.0



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